

FRANCESCA LO VERSO
therapies, supervision, training

Online sessions

Reviewed: February 2025

Next review: April 2026

Technical issues

If technical difficulties arise, I will attempt to reconnect for up to 10 minutes. If the issue persists, we will switch to a phone call. If a significant portion of the session is lost due to technical issues on my end, I will offer to reschedule at no additional cost.

It is your responsibility to ensure that you test out your equipment and understand how Zoom works before each session.

Confidentiality & Privacy

Online sessions take place via Zoom, which meets professional privacy standards. To maintain confidentiality, please ensure you are in a private, quiet space where you won't be overheard or interrupted. Please use a headset whenever possible.

If other people are in the room, the session won't go ahead, and it will be charged as usual.

Sessions are not recorded.

Location & jurisdiction

I am based in Scotland, and my practice follows the legal and ethical guidelines applicable here. If you are located elsewhere, please be aware that I may not be familiar with the local laws or support services in your country. If you are in crisis and need urgent support, I encourage you to seek help from local resources, as I may not be able to provide immediate assistance.

Online etiquette

Please join the session from a quiet, distraction-free environment. While I'm happy to have pets present during the session, they should not cause significant distractions. Ensure your internet connection is stable and that your device is working properly before the session. If you anticipate any issues, please inform me in advance where possible.